



**U.S. Citizenship  
and Immigration  
Services**

## **Case Status and Other Customer Relationship Information System Sites Unavailable Dec. 2nd - Dec. 5**

USCIS will conduct system maintenance from Friday, December 2nd at 7pm (EST) until Monday, December 5th at 9am (EST).

During this time, the following on-line tools will be unavailable:

- Check My Case Status
- Sign-Up for Case Status
- Check Processing Times
- Change of Address Online
- Civil Surgeon Locator
- e-Request
- Office Locator

For immediate change of address needs during the outage, we suggest you submit the form manually. The form is available at <http://www.uscis.gov/ar-11>.

Thank you for your patience and we apologize for any inconvenience this may cause.

Last updated:11/28/2011

[Plug-ins](#)